

Tips, Care &  
Products

# HADEO Care Guide

FOR HEARING AIDS





# Good care is time well spent!

Maintaining your hearing aids is important, as hearing aids comprise many tiny components and highly sophisticated electronics. To safeguard the functionality of your hearing aids and to prevent damage, it is important to know how to clean and care for your hearing aids correctly.

With special care products that have been developed especially for hearing aids, you can increase the lifespan of your hearing aids. Care that quickly pays for itself.

**HADEO Clean & Care**  
**Premium quality for over 40 years.**

## Handling hearing aids in daily life

- Always remove your hearing aids when using hair care products. The hearing aids can become clogged and cease to function properly.
- Do not wear your hearing aids in the bath or shower or immerse them in water.
- If your hearing aids do become wet, do not attempt to dry them in an oven or microwave. Do not adjust any controls. See pages 14 and 15 for drying tips.
- Protect your hearing aids from excessive heat (hair dryer, vehicle glove box or dashboard).
- Ensure you do not twist or squeeze the wires when your hearing aids are placed in their case.
- Do not drop your hearing aids or knock them against hard surfaces.

## Daily care of your hearing aids

Hearing aids are placed in our ear canals every day, so they are constantly exposed to moisture and ear wax – conditions that are not ideal for any piece of technology. It is important to take care of your hearing aids and regularly clean them, so they stay in good condition and function at their best.

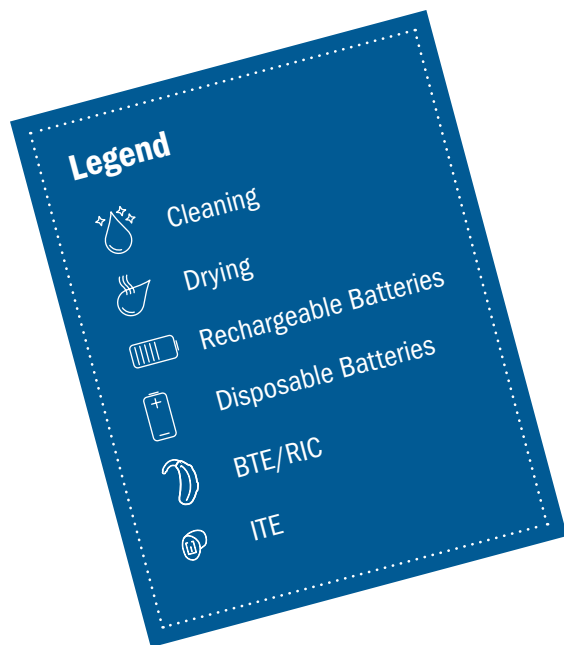
### Ear wax

- Ear wax is natural and common.
- Ensuring your hearing aids are free of ear wax is an important step in your daily cleaning and maintenance routine.
- Do not use sharp tools to dislodge ear wax. Sticking household items into your hearing aids or custom molds can seriously damage them.



## Taking care of rechargeable hearing aids.

- Place your hearing aids in the charger overnight.
- These hearing aids typically contain a built-in and non-removable rechargeable Lithium-ion battery.
- Diligent and routine care of your hearing aids and charger contribute to outstanding performance and a long service life.



## Taking care of battery powered hearing aids.

- For new batteries, remove the tab and wait a minute or two before placing them in your hearing aids to get the longest life out of the batteries.
- When you remove your hearing aids, open the battery door slightly to turn the hearing aids off and save battery life.
- If the hearing aids are not going to be used for a long time, remove the batteries.
- Leaking batteries must be replaced immediately and the hearing aids checked and cleaned straight away by an hearing care professional.
- Never attempt to recharge batteries that are not designed for this (risk of explosion!).
- Diligent and routine care of your hearing aids contribute to outstanding performance and a long service life.

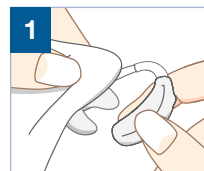


## Tips & tricks

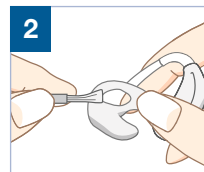
- Use a soft cloth to clean your hearing aids at the end of each day.
- Regularly clean the microphone ports carefully with the supplied small brush.
- Never use alcohol to clean your hearing aids, earmolds or domes.
- Never immerse your hearing aids, the wires, speakers or domes in water or Cleansing Solution.
- When using a Cleaning Spray, ensure that no fluid enters the openings or recesses.

## Daily cleaning of RIC and BTE hearing aids.

The daily cleaning of your hearing aids is very easy and, with a little practice, you will soon be able to do it quickly.



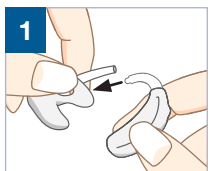
To clean your RIC or BTE hearing aid, take a moist HADEO Cleaning Tissue and use it to wipe the entire hearing aid.



To clean the earpiece, use the brush that came with your hearing aids to brush away any debris or earwax. This may be easier when the debris or earwax is dry.



## Cleaning BTE earmolds with Cleaning Tabs and Cleansing Concentrate.



1 Remove the sound tube from the BTE hearing aid with a firm pull.



2 Remove the sieve from the Cleaning Container.



### Cleaning with tablets:

Please follow the instructions for use included with the product carefully. Place a Cleaning Tab in the Cleaning Container filled  $\frac{3}{4}$  full with water. Your Cleansing Solution is now ready to use.



### Cleaning with Cleansing Concentrate:

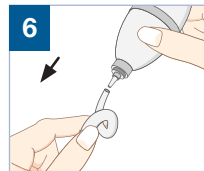
Fill the Cleaning Container with 0.5 cm (0.2 ounces) of Cleansing Concentrate (only to be used with a concentrate dilution of 1 to 5) and then top up until  $\frac{3}{4}$  full with water. Your Cleansing Solution is now ready to use.



4 Place the earmolds with the sound tubes (but not the entire hearing aid!) on the sieve and immerse them in the Cleansing Solution for at least 15 minutes.



5 Remove the sieve from the Cleaning Container, rinse the earmolds with water and then dry them.



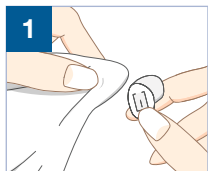
6 Push the HADEO Air Blower firmly into the sound tube and squeeze the Air Blower firmly - any liquid residue will be removed.

## Caution!

For hygiene reasons, the Cleansing Solution should be changed after each use.

## Cleaning ITE hearing aids with a Cleaning Tissue.

Clean your ITE hearing aids daily and take great care to ensure that no liquid is able to penetrate the hearing aid openings. Please do not attempt to insert any objects into recesses or openings!

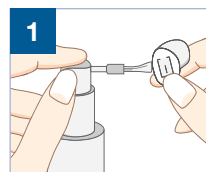


Take a moist HADEO Cleaning Tissue and wipe your ITE hearing aids with it. This removes ear wax and keeps your hearing aids hygienic and clean.

To ensure your hearing aids are not damaged by moisture, dry them regularly in the UV Dry Box or with a Drying Capsule in the HADEO Drying Container.

## Cleaning ITE hearing aids with Cleaning Spray.

You can also clean your hearing aids with a Cleaning Spray. Take particular care to ensure that you do not spray fluid into openings or recesses.



Press the spray button on the spray bottle carefully until the brush is wet. Guide the brush over the ITE hearing aid and clean it with gentle circular movements.



Then wipe your ITE hearing aids with a lint-free, drying tissue. The next morning, remove any ear wax residue using the brush.

You should dry your ITE hearing aids regularly in the Drying Container or in the UV Dry Box as described over the next few pages.



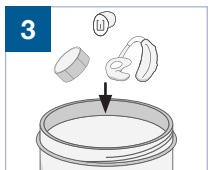
## Drying hearing aids with Drying Capsules and the Drying Container.



Take a HADEO Drying Capsule out of the packaging (do not open the Drying Capsule!).



Open the battery compartment on your RIC, BTE or ITE hearing aids and remove the batteries if you use battery-powered hearing aids.



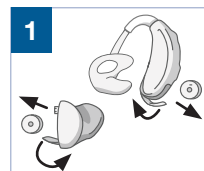
Now place the earmolds, the RIC, BTE or ITE hearing aids and the Drying Capsule in the Drying Container. Close the container. Keep the items in the Drying Container overnight. Brush off any loose debris in the morning.

### Caution!

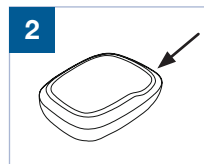
Carry this out at least once a day overnight. Please close the Drying Bag and Drying Capsule well after each use. If the capsule turns beige, replace it with a new orange-colored one.



## Drying hearing aids with the UV Dry Box.



Open the battery compartment on your RIC, BTE or ITE hearing aids and remove the batteries if you use battery-powered hearing aids. Due to its gentle drying temperature the UV Dry Box is also suitable for rechargeable hearing aids.



Place the hearing aids with the battery compartment open in the UV Dry Box. Press the Start button and close the UV Dry Box. The control light comes on and indicates that drying has started. Once drying is complete, one LED will turn green and start to blink. The UV Dry Box will turn off automatically and the green LED will continue to blink for 3 hours.

### Caution!

The UV Dry Box must not be used near sinks and must not come into contact with water! In the event of malfunctions or faults, disconnect the mains plug! Please also follow the UV Dry Box Instruction Manual enclosed.





## Cleaning and Drying Hearing Aids with HADEO UV Dry Box

The UV Dry Box gently dries hearing aids without chemical additives and uses very little energy. Additionally, the UVC light eliminates germs by up to 99.9%.

### Advantages of the UV Dry Box for hearing aids

- The UVC light eliminates dirt and the possible presence of bacteria from your hearing aids, up to 99.9% effective
- Can help to prevent skin irritations, itching, rashes or ear infections
- Suitable for rechargeable hearing aids
- Box designed for easy grip and handling
- UVC is environmentally friendly, clean and efficient
- Reliable cleaning and drying
- Easy to use
- Can extend the life of hearing aids



One program



UVC



Heat function



USB-C



Status display



## Cleaning



**Individually wrapped**

Cleaning Tissues



**In a practical dispenser**

Cleaning Tissues



Air Blower



Cleaning Tabs



Cleansing Concentrate



Cleaning Spray



Cleaning Container



## Drying



Drying Capsules



Drying Container



## Cleaning & Drying



**Germ elimination up to 99.9%**

UV Dry Box



Starter Set



## HADEO

Premium quality clean and care  
solutions for over 40 years.  
[www.hansaton.com](http://www.hansaton.com)



Sonova AG - Laubisrütistrasse 28 - 8712 Stäfa - Switzerland  
[www.hansaton.com](http://www.hansaton.com)