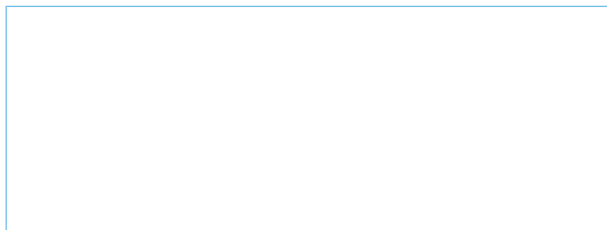




Only the best for you and your hearing systems.

- The best care extends the lifetime of your hearing systems and prevents the need for repairs.
- Excellent experience in the cleaning and care of hearing systems and the development of innovative care systems.
- HADEO DRYBOXES impress with their superb effectiveness, extremely low energy consumption and total convenience.
- Maximum all-round care with the HADEO care range from HANSATON – custom-designed for your hearing systems.



Your hearing care professional.



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HADEO Care Products.
EN Tips, Care and Products

HEAR Intelligence™



The HADEO care guide for your hearing systems.

Valuable care tips for your hearing systems.





Good care is time well spent!

Dear Customer,

A hearing system gives you a whole new quality of life. You can once again actively take part in conversations, perceive your surroundings with much greater clarity and your relatives, friends and colleagues will also come to appreciate the benefits your hearing system brings. To ensure that you continue experiencing the new joy of hearing for as long as possible, we have put together this care guide for you. It contains a wealth of useful information that will help you to clean and care for your precious hearing system effectively. After all, cleaning and care are essential.

A long lifetime: To achieve this, your high-quality hearing systems must be maintained regularly by a local hearing professional, who will also offer you comprehensive advice and adjust your hearing systems to ensure maximum benefit for you.

The right care: With special care products that have been developed especially for hearing systems, you can significantly increase the functionality and lifespan of your hearing systems. Care that quickly pays for itself.

HADEO products are available exclusively from your hearing professional.

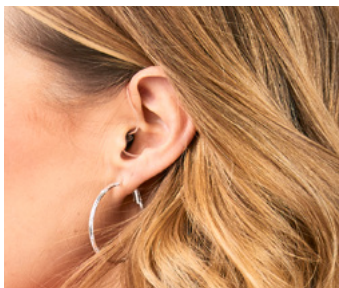
Tips.

Tips.

Many people are hard of hearing - without necessarily being aware of it or wanting to admit it. Hearing systems can significantly improve difficult hearing situations. To make the very most out of the new joy of hearing, it is important to know how to care for hearing systems correctly and how to handle them.

Handling hearing systems.

The most common designs of hearing systems are Behind-the-ear and In-ear systems (BTE and ITE hearing systems). Behind-the-ear systems have a plastic tube and an earmold, which guides sound into the ear. In-ear systems, on the other hand, are work inside the ear canal and in the auricle.



Behind-the-ear hearing system with Slim-tube.



In-ear hearing system with removal threads.

Hearing systems comprise many tiny components and highly sophisticated micro-electronics. As a result of daily use, these hearing systems are exposed to a wide range of influences that can damage them.

Tips and tricks for long-term enjoyment of your hearing system.

- Take care to ensure that your hearing system does not fall onto a hard surface. Even a fall from a small height can cause damage.
- If you are using hair care products, never do so while wearing your hearing system. Hairspray, for example, can clog up the volume controller or microphone opening.
- If your hearing system gets damp, never dry it out using a direct source of heat (e.g. electric cooker, microwave, hairdryer). High temperatures can damage your hearing system.
- Always protect your hearing system from moisture and heat (e.g. do not wear it in the shower or sauna!).
- Change the battery regularly (if you do not have a battery-powered hearing system). Only use branded products. Your hearing professional will be pleased to advise you.
- Never attempt to open your hearing system. Repairs must only be carried out by your hearing professional.
- During treatments involving heat, radiation or other equipment, always leave your hearing system in another room.

Information regarding batteries.

- Never put batteries in your mouth! Batteries should therefore be kept out of the reach of children and people with mental disabilities.
- If a battery has accidentally been swallowed, contact a doctor immediately!
- Always use new batteries and remove them if the hearing system is not going to be used for a long time.
- Leaking batteries must be replaced immediately and the hearing systems checked and cleaned straight away by an hearing professional.
- Please return spent batteries to your hearing professional for disposal.
- Never attempt to recharge batteries that are not designed for this (risk of explosion!).

Things you should know.

Daily care of your hearing system is very important: Clean your hearing system with a soft tissue (do not poke into openings or recesses!) and clean the sound exit openings carefully with a small brush.

Note the following important points:

- Only use designated care products for cleaning. Never use alcohol, solvents or other cleaning agents.
- Never immerse your hearing system in water or Cleansing Solution.
- When using a Cleaning Spray, ensure that no fluid enters the opening or recesses! The openings should be cleaned regularly by your hearing professional.

Care.

Hearing systems comprise many tiny components and highly sophisticated electronics. To safeguard the functionality of your hearing system and to prevent damage, it is important to know how to clean and care for your hearing system correctly.

Do I have to clean my hearing system every day?

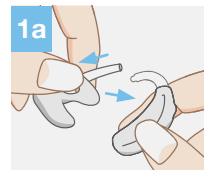
Regular care of your hearing systems is very important, since without daily cleaning and care your high-quality hearing system can become damaged. After all, it is exposed to a lot of influences day in, day out. With the correct care products, you will enjoy your hearing system for many years.

The HADEO care series has been developed especially to provide the best possible care for hearing systems. Over the following pages, we would like to introduce these products to you. Extremely handy: Selected products are also bundled together to create complete care sets.

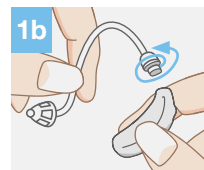
BTE systems are cleaned with the Cleaning Tissue.

The daily cleaning of your hearing system is very easy and, with a little practice, you will soon be able to do it quickly. Take care not to allow any liquid to enter the microphone or sound exit openings.

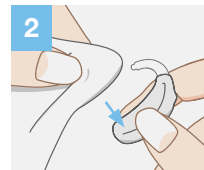
How to clean the right way:



Remove the sound tube from the BTE system with a firm pull.

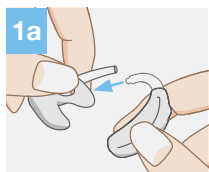


With the Slim-tube system, twist the Slim-tube at the top end of the hearing system out.

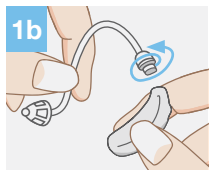


To effortlessly clean your BTE system, take a moist HADEO Cleaning Tissue and use it to wipe the hearing system

Cleaning BTE earmolds with Cleaning Tabs and Cleansing Concentrate.



Remove the sound tube from the BTE system with a firm pull.



With the Slim-tube system, twist the Slim-tube at the top end of the hearing system out.



Remove the sieve from the Cleaning Container.



Cleaning with tablets
Place a Cleaning Tab in the Cleaning Container filled $\frac{3}{4}$ full with water. Please follow the instructions for use included with the product carefully. Your Cleansing Solution is now ready to use.



Cleaning with Cleansing Concentrate
Fill the Cleaning Container with 0.5 cm (0.2 ounces) of Cleansing Concentrate (1:5, only use diluted) and then top up until $\frac{3}{4}$ full with water.



Place the earmold with the sound tube (but not the entire hearing system!) on the sieve and immerse the two objects in the Cleansing Solution for at least 15 minutes.



Remove the sieve from the Cleaning Container, rinse the earmold with water and then dry it.



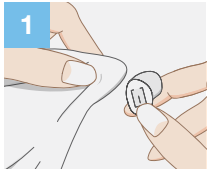
Push the HADEO Airball firmly into the sound tube and push firmly - any liquid residue will be removed from the sound tube and earmold.

Caution!

For hygiene reasons, the Cleansing Solution should be changed after each use.

Cleaning ITE systems with a Cleaning Tissue.

To clean and care for your ITE hearing system, the same applies as for BTE hearing systems. Clean your ITE hearing system daily and take great care to ensure that no liquid is able to penetrate the hearing system openings. Please do not attempt to insert any objects into recesses or openings!



Take a moist HADEO Cleaning Tissue and wipe your ITE hearing system with it. This effortlessly removes ear wax and keeps your hearing system hygienic and clean.

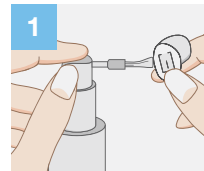
To ensure your hearing system is not damaged by moisture, dry it regularly in the DRYBOX or with a Drying Capsule in the HADEO Drying Container.

Caution!

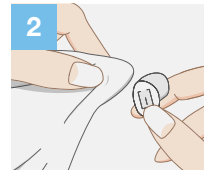
Carry this out at least once a day overnight.

Cleaning ITE systems with Cleaning Spray.

You can also clean your hearing system with a Cleaning Spray. Take particular care to ensure that you do not spray fluid into openings or recesses.



Press the spray button on the spray bottle carefully until the brush is wet. Guide the brush over the ITE hearing system and clean it with gentle circular movements.



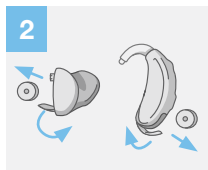
Then wipe your ITE hearing system with a lint-free, drying tissue. The next morning, remove any ear wax residue using the brush.

You should dry your ITE hearing system regularly in the Drying Container or as described over the next few pages.

Drying hearing systems with Drying Capsules and the Drying Container.



Take a HADEO Drying Capsule out of the packaging (do not open the Drying Capsule!).



Open the battery compartment on your BTE or ITE system and remove the battery.



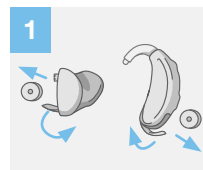
Now place the earmold, the BTE or ITE hearing system and the Drying Capsule in the Drying Container. Close the container. You can also dry your hearing system in the Drying Bag or in the DRY mini/DRY mini UV.

Caution!

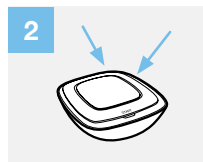
Carry this out at least once a day overnight. Please close the Drying Bag and Drying Capsule well after each use. If the capsule turns beige, replace it with a new orange-colored one.

Drying hearing systems with the DRY mini/DRY mini UV.

The DRY mini/DRY mini UV very gently dries hearing systems without chemical additives and uses very little energy. Dry hearing systems in accordance with the instructions below:



Open the battery compartment on your BTE or ITE system and remove the battery.



Place the hearing system with the battery compartment open in the DRY mini/DRY mini UV. Close the drybox and press the Start button. The control light comes on and indicates that drying has started. Once drying is complete, the DRY mini and DRY mini UV also indicate that drying is complete by changing the LED color.

Caution!

The DRY mini/DRY miniUV must not be used near sinks and must not come into contact with water! In the event of malfunctions or faults, disconnect the mains plug! Please also follow the DRY mini/DRY mini UV instructions for use enclosed.

Products.

Because hearing systems need special care, HANSATON has developed a care series especially designed for them. Perfectly coordinated products for maximum cleaning and care.

The HADEO care series*
for cleaning.

Cleaning Tabs

22 Cleaning Tabs

HADEO Cleaning Tabs with active oxygen for cleaning BTE earmolds.

Ingredients*: Potassium carbonate, Sodium bicarbonate, Citric acid, Sodium carbonate, Sorbitol, VP/VA copolymer, Sodium lauryl sulphate, Sodium lauryl sulfoacetate, aroma, CI 73015



Cleaning Tissues

20 individually wrapped Cleaning Tissues

HADEO Cleaning Tissues for hearing systems for the effortless cleaning of hearing systems.

Ingredients: < 5% perfume, BENZISOTHIAZOLINONE



Cleaning Tissues in dispenser

90 Cleaning Tissues in dispenser

HADEO Cleaning Tissues for hearing systems in a handy dispenser for the easy cleaning of hearing systems.

Ingredients*: < 5% perfume, BENZISOTHIAZOLINONE



Cleansing Concentrate

100 ml Cleansing Concentrate per bottle

HADEO concentrated Cleansing Solution (1:5 for cleaning BTE earmolds).

Ingredients*: < 5% perfume, BENZISOTHIAZOLINONE



Cleaning Spray

30 ml per bottle

HADEO Cleaning Spray with application brush for cleaning ITE hearing systems.

Ingredients*: < 5% perfume, BENZISOTHIAZOLINONE



Cleaning Container

1 Cleaning Container

HADEO Cleaning Container with sieve and screw top for cleaning BTE earmolds.



* Keep care products out of the reach of children.

The HADEO care series*
for drying.

Airball
1 Airball
HADEO Airball for drying sound tubes and BTE earmolds



Drying Capsules
8 Drying Capsules
HADEO Drying Capsules for drying hearing systems and BTE earmolds.
Ingredients*: Amorphous Alumina silicat gel, orange color



Drying Container
1 Drying Container
HADEO Drying Container for drying hearing systems and BTE earmolds



The HADEO Starter and
Cleaning Set*

Cleaning Set with Cleaning Tabs*
8 Cleaning Tabs
1 Cleaning Container
1 Airball
Ingredients*: See Cleaning Tabs



Starter-Set*
5 individually wrapped Cleaning Tissues
2 Drying Capsules*
1 Drying Container
1 Airball
HADEO Starter Set for hearing systems in transparent PVC bag.
Ingredients: See Cleaning Tissues and Drying Capsules



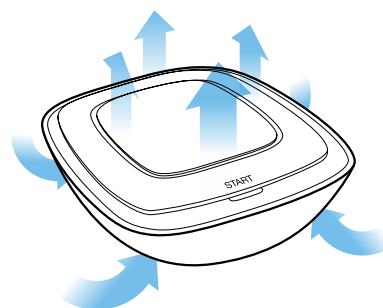
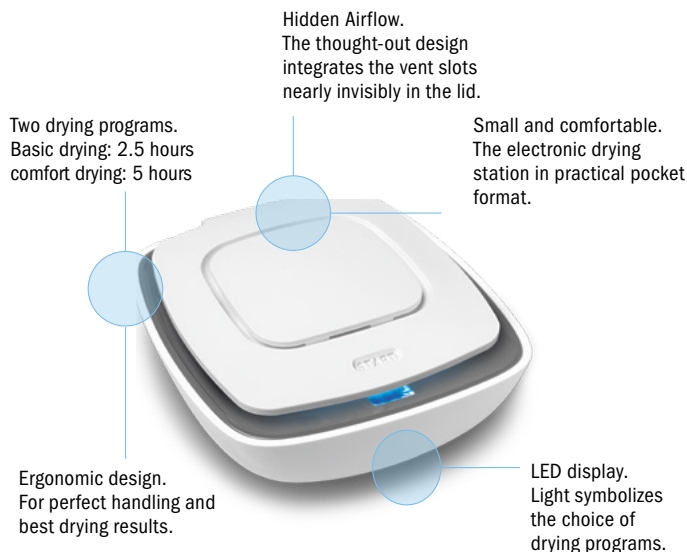
The handy HADEO Sets are especially useful. They offer you all of the products you need, cleverly combined, and perfectly coordinated with each other.

* Keep care products out of the reach of children.

The practical drying station in pocket format.

The electronic drying station DRY mini by HANSATON stands out for its design, practicability, and user friendliness – small and comfortable. Despite its pocket format, it has a big inside with space for two hearing systems, BTE or ITE. The ergonomic design enables the hearing system wearer to easily handle the drying station – the drying begins by clicking directly on the lid. The user can choose from two drying programs and start it with a touch of the finger. By tapping on the lid, the basic program will start and by tapping with two finger tips, switch to comfort drying.

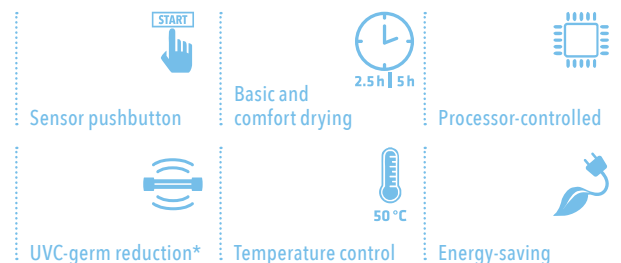
It is available in two versions, DRY mini with the practical convection drying principle and DRY mini UV, where additional germ elimination by up to 99.9% is achieved with additional UVC light.



Cleaning process.
Efficient germ
reduction by drying
using the convection
principle and UVC
radiation with the
DRY mini UV.

At a glance

- Automatic drying monitoring with a processor
- The processor ensures a fast heating phase and adjustment to the corresponding room temperature, and also possesses a safety stop.
- Simple operation due to ergonomic design
- There are two drying programs to choose from:
 - Basic drying: 2.5 hours (+10 minutes UVC**)
 - Comfort drying: 5 hours (+10 minutes UVC**)
- Flexible power supply through the DC connector (with a separate adapter also mobile via USB cable, cable length: 150 cm)
- Bigger inner space (enough space for any hearing system size)
- Rubber feet ensure a firm stand on a smooth surface
- Demonstrable reduction of germs and bacteria
- Optimal temperature for reduction of germs and bacteria



* Only for DRY mini UV. ** Before and after drying (DRY mini UV only).